# COMMUNITY ACTION IN IOWA









IOWA DIVISION OF COMMUNITY ACTION AGENCIES

2014 ANNUAL REPORT

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#### **COMMUNITY ACTION**

"Because it is right, because it is wise, and because, for the first time in our history, it is possible to conquer poverty, I submit for the consideration of the Congress and the country, the Economic Opportunity Act of 1964." – President Lyndon B. Johnson

In 1964, Community Action was introduced with the enactment of the Economic Opportunity Act. The Act was the centerpiece of the "War on Poverty", and was a major thrust of the "Great Society" legislative agenda of the Lyndon Johnson administration. The ambitious purpose of the Economic Opportunity Act was to mobilize the human and financial resources of the nation to combat the causes and consequences of poverty in the United States.

The Economic Opportunity Act developed and provided funding for a nationwide network of community action agencies. Community action agencies create, coordinate, and deliver an array of comprehensive programs and services to people living in poverty. These programs and services reduce conditions of poverty, revitalize communities, and enable low-income families and low-income individuals to secure opportunities needed for them to become self-sufficient. Today, there are more than 1,100 community action agencies throughout the United States.

Community action agencies are private nonprofit and public organizations. They are governed by a uniquely structured tripartite volunteer board of directors, comprised equally of elected public officials, private sector representatives, and low-income representatives. This structure is designed to promote the participation of the entire community in assessing local needs and attacking the causes and conditions of poverty.

In FFY 2014, lowa community action agencies assisted over 125,000 families and 324,000 individuals; administered over \$202 million in federal, state, local, and private funding; and received over \$15 million in government and business in-kind services and donated items. These agencies also partnered with over 6,100 public and private organizations that provide programs and services to low-income lowans; and were assisted by over 17,000 volunteers – contributing over 408,000 hours of service and support to their local communities.

"The Promise of Community Action"

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community and we are dedicated to helping people help themselves and each other.

## **DIVISION OF COMMUNITY ACTION AGENCIES**

The Division of Community Action Agencies (DCAA) is located within the Iowa Department of Human Rights and is the focal point for community action agency activities within Iowa government. The DCAA exists to develop and expand the capacity at the community level to assist families and individuals to achieve economic and social self-sufficiency, and to ensure that the basic needs of Iowa's Iow-income population are met.

The DCAA administers five (5) anti-poverty programs: Community Services Block Grant, Family Development and Self-Sufficiency program, Individual Development Accounts program, Weatherization Assistance Program, and the Low-Income Home Energy Assistance Program.

#### **COMMUNITY SERVICES BLOCK GRANT**

The Community Services Block Grant (CSBG) is funded by the U.S. Department of Health and Human Services. These federal funds are distributed to Iowa's 18 community action agencies, which create, coordinate, and deliver many programs and services to low-income Iowans. The CSBG program funds the central management and core activities of these agencies. The agencies use the funds to mobilize additional public and private resources to combat the central causes of poverty in their communities and to assist low-income individuals to achieve self-sufficiency and ensure their basic needs are met.

lowa's community action agencies provide the following activities to help low-income lowans:

- Remove obstacles and solve problems that block the achievement of self-sufficiency
- Secure and retain meaningful employment
- Attain an adequate education
- Make better use of available income
- Obtain and maintain adequate housing and a suitable living environment
- Obtain emergency assistance to meet the immediate and urgent family needs
- Achieve greater participation in the affairs of communities
- Address the needs of youth in low-income communities

In FFY 2014, Iowa CSBG program funding was \$6.9 million. Iowa's community action agencies used their CSBG funding to serve over 125,000 families and 324,000 individuals. The agencies administered over \$202 million in federal, state, local, and private funding.

#### FAMILY DEVELOPMENT AND SELF-SUFFICIENCY

In partnership with the lowa Department of Human Services, the Division of Community Action Agencies administers the Family Development and Self-Sufficiency (FaDSS) program. FaDSS provides services to Family Investment Program families facing multiple barriers to self-sufficiency. The FaDSS program provides comprehensive in-home services through certified Family Development Specialists. The FaDSS program is a nationally recognized model which has demonstrated that it pays off, both in social and economic terms, to invest in high quality intensive services by partnering with families at risk of long term family and economic instability.

(Additional information on the FaDSS program can be found on pages 6 and 7.)

#### INDIVIDUAL DEVELOPMENT ACCOUNTS

The Individual Development Accounts (IDA) program was established at the Division of Community Action Agencies in 2009 to encourage low-income working lowans to establish savings accounts for long-term asset development that lead to family self-sufficiency. Participants can qualify for up to \$2,000 in state matching funds to pay for higher education, job training, purchase a home, start a small business, pay for emergency medical costs, pay for an automobile, or purchase assistive technology for a family member with a disability. Savers must also participate in financial education courses and asset-specific education.

Participants must make regular deposits with earned income to their IDA. Each dollar saved is matched with contributions from the operating organization (private sector), the state IDA program, or federal IDA funds.

Through October 8, 2015 IDA participants have purchased 422 assets, including 226 with state funds:

- 159 homes (100 with state funds)
- 120 education expenses (54 with state funds)
- 76 vehicles (46 with state funds)
- 57 small business start-ups (17 with state funds)
- 5 for assistive technology (4 with state funds)
- 5 Rebuild Iowa (5 with state funds)

#### WEATHERIZATION ASSISTANCE PROGRAM

The Division of Community Action Agencies (DCAA) administers the federal grant program — Weatherization Assistance Program. This is the nation's largest residential energy efficiency program. The program reduces the burden of energy costs to low-income and fixed-income persons, particularly the elderly, disabled, and families with children, by improving the energy efficiency of their homes and ensuring their health and safety. In PY 2014, 1,649 homes were weatherized.

The Weatherization Assistance Program partners with Iowa's Low-Income Home Energy Assistance Program (LIHEAP). While the LIHEAP Program provides crisis relief by helping clients who have an immediate need for financial assistance with energy costs, the Weatherization Assistance Program provides clients with long-term financial relief by reducing the amount of energy their homes use. It addresses the core problem that low-income clients have with respect to their energy burden.

In PY 2014, the DCAA received \$3.91 million from U. S. Department of Energy, \$7.96 million from LIHEAP, and \$6.29 million from the investor-owned utility companies.

Professionally trained technicians in the program use a computerized energy audit to determine the most appropriate and cost-effective energy-saving measures that should be applied to the house. Typical measures include sealing air leaks, installing insulation in attics, walls, and crawlspaces, tuning and upgrading heating systems, and installing low-cost energy conservation measures.

The program also conducts a health and safety check on every home weatherized. This consists of inspecting all combustion appliances for carbon monoxide and for the proper venting of gases. Unsafe furnaces are repaired or replaced. Homes are also inspected for other possible health and safety problems such as mold and unsafe electrical wiring. Carbon monoxide detectors and smoke detectors are installed in certain situations.

Besides the benefits of reducing low-income households' energy use (houses weatherized in PY 2013 saved an average of \$272 in first-year fuel bill costs) and ameliorating many health and safety problems in the homes, the program also provides these additional benefits:

- Provides households with education in energy-saving practices
- Increases the comfort in the homes that are weatherized
- Reduces the nation's dependence on foreign oil
- Reduces carbon emissions and other air pollutants
- Preserves housing stock for low-income households

#### LOW-INCOME HOME ENERGY ASSISTANCE PROGRAM

The Division of Community Action Agencies administers the federally funded Low-Income Home Energy Assistance Program (LIHEAP). LIHEAP is designed to assist qualifying low-income households in the payment of a portion of their winter heating costs, and to encourage energy conservation through client education and weatherization. All households applying for LIHEAP are simultaneously making application for weatherization assistance. The program provided assistance to over 85,000 lowa households in FFY 2014.

LIHEAP payments are weighted to award higher benefits to targeted households. These households include the elderly, disabled, working poor and households with children under six years of age. Additionally, benefits are weighted to account for a household's level of poverty. Beyond regular assistance payments, LIHEAP has two additional components: Assessment and Resolution and Emergency Crisis Intervention Program (ECIP).

Activities covered under the Assessment and Resolution component include delivering client energy conservation education, referral to outside services, family needs assessment, budget counseling, vendor negotiation, household energy use assessment, household energy use planning, and low-cost energy efficiency measures.

The ECIP component of LIHEAP provides immediate assistance to alleviate life-threatening situations. Assistance payments are made for repair or replacement of a furnace or heating system, obtaining temporary shelter, purchase of blankets and/or heaters, emergency fuel deliveries, purchasing or repairing air conditioning equipment when medically necessary, purchasing fans, and transporting clients to cooling centers during times of extreme heat. Households certified eligible for LIHEAP (those at or below 150% of the Federal Poverty Guidelines) are protected from disconnection of gas or electric service from November 1st until April 1st under lowa's winter moratorium law.

## FFY 2014 LIHEAP Facts and Figures

- Iowa received \$53.9 million in federal funds
- The average statewide LIHEAP benefit was \$445
- 95% of households assisted by LIHEAP do NOT receive TANF assistance
- 69% of households assisted live in single family homes
- 61% of households assisted are below 100% of Federal Poverty Guidelines
- 49% of households assisted has a disabled member
- 30% of households assisted has an elderly household member
- 23% of households assisted has a child under 6 years of age

## **FAMILY DEVELOPMENT AND SELF-SUFFICENCY (FaDSS)**

Mission: Improve the lives of families at risk of long-term welfare dependency or family instability by creating opportunities for self-sufficiency.

Iowa's Family Development and Self-Sufficiency (FaDSS) Grant Program was created by the 1988 Iowa General Assembly to assist Family Investment Program (FIP) families with significant or multiple barriers reach self-sufficiency. FaDSS provides services that promote, empower, and nurture families toward stability and economic self-sufficiency.

The FaDSS program is administered by the Iowa Department of Human Rights, Division of Community Action Agencies. The FaDSS Council serves as an advisory body and awards grants for the FaDSS program. The Council consists of fourteen members and two members from each chamber of the general assembly serving as ex-officio members. The Council meets at least four times per year.

FaDSS is provided in all of lowa's 99 counties through a network of seventeen agencies (community action agencies and other public and private non-profit organizations) with approximately 86 Certified Family Development Specialists. Specialists are mandatory child abuse reporters, and subject to criminal and child abuse background checks. Over 90% of Specialist and supervisors have a post secondary degree and are required to complete ten hours of additional training each year.

FaDSS is an evidenced based, holistic, strength based, home visiting program that focuses on **preventive services** and facilitates **long-term family change** for families receiving FIP benefits. In PY 2014, FaDSS served **3,235 families**, with **5,607 children**, of which **3,187** were between the ages 0 and 5; and FaDSS families earned **total wages of \$4,781,856** resulting in a **FIP savings of \$1,567,984**.

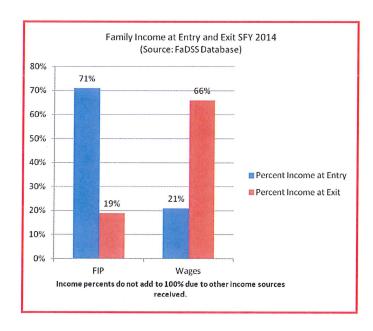
During PY 2014, FaDSS was funded through an appropriation of \$6,042,834 in TANF and state of lowa general funds. In addition, local and in-kind funds of \$1,248,174 were provided to supplement FaDSS services.

#### The FaDSS program provides:

- Activities to increase work preparedness
- Goal setting and goal attainment skills
- Parenting skills development
- Child protection services
- Families with links to informal and formal connections within their community
- Assessments of family strengths
- Budgeting skills development
- Role modeling of healthy behaviors
- Self-advocacy skills development
- Assistance to communities throughout lowa to respond to low-income families facing multiple issues in a strength based manner

For more information on Iowa's FaDSS program, please contact the Division of Community Action Agencies, or visit the FaDSS website – <a href="https://www.iowafadss.org">www.iowafadss.org</a>

#### **FaDSS PERFORMANCE OUTCOMES**



## Work Preparedness and

**Employment** 

(Source: SFY 2014 FaDSS Annual Activity Report)

- **1,700** families were involved in activities offered by FaDSS designed to increase work preparedness skills. Activities included: resume writing, mock interviews, and assistance with completing job applications.
- **1,778 families** had at least one person employed during the year.

#### Income

(Source: SFY 2014 FaDSS Data)

In FY 2014, for <u>all</u> families exiting the FaDSS program, the average monthly income from wages increased by 308%, from \$135 to \$552. Employed families exiting FaDSS increased their average monthly wages to \$1,190, an increase of \$668.

## Education Goals Achieved (Source: SFY 2014 FaDSS Annual Activity Report)

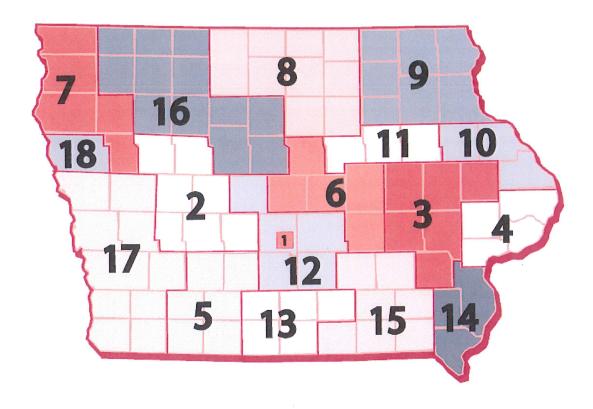
107 GED/HS Diploma

96 Certification Program

60 Associate Degree

9 Bachelor Degree

Progress to Family Stability (Source: SFY 2014 FaDSS Annual Activity Report)	
Adults with substantiated substance abuse issues	356
<ul> <li>Percent of adults above accessing treatment for substance abuse issues</li> </ul>	82%
Families experienced domestic violence this past year	365
<ul> <li>Percent of the families above accessing assistance for domestic violence</li> </ul>	84%
Adults with substantiated mental health issues	1,259
<ul> <li>Percent of adults above accessing treatment for mental health issues</li> </ul>	84%
Head of household involved in HS diploma/GED	366
courses	300
<ul> <li>Percent of individuals achieving a HS Diploma/GED</li> </ul>	29%



## **GEOGRAPHIC AREAS SERVED**

- 1. Des Moines Community Action Agency
- 2. New Opportunities
- 3. Hawkeye Area Community Action Program
- 4. Community Action of Eastern Iowa
- 5. MATURA Action Corporation
- 6. Mid-Iowa Community Action
- 7. Mid-Sioux Opportunity
- 8. North Iowa Community Action Organization
- 9. Northeast Iowa Community Action Corporation
- 10. Operation: New View Community Action Agency
- 11. Operation Threshold
- 12. Red Rock Area Community Action Program
- 13. South Central Iowa Community Action Program
- 14. Community Action of Southeast Iowa
- 15. Sieda Community Action
- 16. Upper Des Moines Opportunity
- 17. West Central Community Action
- 18. Community Action Agency of Siouxland

## **COMMUNITY ACTION AGENCIES IN IOWA**

#### New Opportunities, Inc.

23751 Hwy. 30 – P.O. Box 427 Carroll, IA 51401 (712) 792-9266 Service Area (Counties): Audubon, Calhoun, Carroll, Dallas, Greene, Guthrie, and Sac

## Hawkeye Area Community Action Program, Inc.

1515 Hawkeye Drive – P.O. Box 490 Hiawatha, IA 52233 (319) 393-7811 Service Area (Counties): Benton, Iowa, Johnson, Jones, Linn, and Washington

## **Community Action of Eastern Iowa**

500 East 59th Street
Davenport, IA 52807
(563) 324-3236
Service Area (Counties): Cedar, Clinton, Muscatine, and Scott

## **MATURA Action Corporation**

207B North Elm Street Creston, IA 50801 (641) 782-8431 Service Area (Counties): Adair, Adams, Madison, Ringgold, Taylor, and Union

#### Mid-Iowa Community Action, Inc.

1001 South 18th Avenue Marshalltown, IA 50158 (641) 752-7162 Service Area (Counties): Hardin, Marshall, Poweshiek, Story, and Tama

## Mid-Sioux Opportunity, Inc.

418 Marion Street
Remsen, IA 51050
(712) 786-2001
Service Area (Counties): Cherokee, Ida, Lyon, Plymouth, and Sioux

## **Des Moines Community Action Agency**

1618 6th Avenue Des Moines, IA 50314 (515) 248-6216 Service Area (City): Des Moines

## North Iowa Community Action Organization

218 5th Street SW – P.O. Box 1627 Mason City, IA 50402 (641) 423-8993 Service Area (Counties): Butler, Cerro Gordo, Floyd, Franklin, Hancock, Kossuth, Mitchell, Winnebago, and Worth

## Northeast Iowa Community Action Corporation

305 Montgomery – P.O. Box 487 Decorah, IA 52101 (563) 382-8436 Service Area (Counties): Allamakee, Bremer, Chickasaw, Clayton, Fayette, Howard, and Winneshiek

## **Operation: New View Community Action Agency**

1473 Central Avenue Dubuque, IA 52001 (563) 556-5130

Service Area (Counties): Delaware, Dubuque, and Jackson

#### **Operation Threshold**

1535 Lafayette Street – P.O. Box 4120 Waterloo, IA 50704 (319) 291-2065 Service Area (Counties): Black Hawk, Buchanan, and Grundy

#### Red Rock Area Community Action Program, Inc.

1009 S. Jefferson Way – Suite 2 Indianola, IA 50125 (515) 961-6271 Service Area (Counties): Boone, Jasper, Marion, Polk, and Warren

## South Central Iowa Community Action Program, Inc.

1711 Osceola Avenue Chariton, IA 50049 (641) 774-8133 Service Area (Counties): Clarke, Decatur, Lucas, Monroe, and Wayne

#### Community Action of Southeast Iowa

2850 Mt. Pleasant Street - Suite 108 Burlington, IA 52601 (319) 753-0193 Service Area (Counties): Des Moines, Henry, Lee, and Louisa

#### Sieda Community Action

226 West Main Street – P.O. Box 658 Ottumwa, IA 52501 (641) 682-8741 Service Area (Counties): Appanoose, Davis, Jefferson, Keokuk, Mahaska, Van Buren, and Wapello

# **Upper Des Moines Opportunity, Inc.** 101 Robins Avenue – P.O. Box 519

Graettinger, IA 51342 (712) 859-3885 Service Area (Counties): Buena Vista, Clay, Dickinson, Emmet, Hamilton, Humboldt, O'Brien, Osceola, Palo Alto, Pocahontas, Webster, and Wright

## West Central Community Action 1408A Highway 44 – P.O. Box 709

Harlan, IA 51537 (712) 755-5135 Service Area (Counties): Cass, Crawford, Fremont, Harrison, Mills, Monona, Montgomery, Page, Pottawattamie, and Shelby

## **Community Action Agency of Siouxland**

2700 Leech Avenue Sioux City, IA 51106 (712) 274-1610 Service Area (County): Woodbury

## **COMMUNITY ACTION AGENCIES – NATIONAL PERFORMANCE INDICATORS (STATEWIDE)**

Since FFY 1996, the Division of Community Action Agencies has collected and reported Iowa's community action outcomes (results) within the framework of the following six national community action goals:

- Goal 1: Low-income people become more self-sufficient (family)
- Goal 2: The conditions in which low-income people live are improved (community)
- Goal 3: Low-income people own a stake in their community (community)
- Goal 4: Partnerships among supporters and providers of services to low-income people are achieved (agency)
- Goal 5: Agencies increase their capacity to achieve results (agency)
- Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments (family)

In an effort to capture national standardized community action outcome data around these six goals, national indicators of community action performance were developed by the national Community Action network. Below is a list of some key lowa community action outcomes:

## 1. Low-income people become more self-sufficient

**EMPLOYMENT** – Low-income participants in Community Action employment initiatives who get a job or become self-employed:

- 1,125 unemployed individuals obtained a job
- 974 individuals achieved "living wage" employment and/or benefits
- 309 employed individuals obtained an increase in employment income and/or benefits

**EMPLOYMENT SUPPORTS** – Low-income participants for whom barriers to initial or continuous employment are reduced or eliminated through assistance from Community Action:

- 84,675 households obtained non-emergency LIHEAP energy assistance
- 16,411 individuals obtained health care services for themselves and/or a family member
- 2,261 individuals obtained food assistance
- 1,729 individuals obtained skills/competencies required for employment
- 1,682 households obtained non-emergency weatherization assistance
- 1,092 households obtained and/or maintained safe and affordable housing
- 873 households obtained care for a child or other dependant
- 277 individuals obtained access to reliable transportation and/or a driver's license
- 55 individuals completed an ABE/GED program and received a certificate/diploma
- 36 individuals completed a post-secondary education program and obtained a certificate/diploma

**ECONOMIC ASSET ENHANCEMENT AND UTILIZATION** – Low-income households that achieve an increase in financial assets and/or financial skills as a result of Community Action assistance:

- 5,071 individuals in tax preparation programs qualified for federal or state tax credit
   (\$9,425,417 in tax credits was received by the 5,071 individuals in tax preparation programs)
- 71 individuals obtained court ordered child support payments
   (\$427,260 in annual child support payments was received by the 71 individuals)

## **COMMUNITY ACTION AGENCIES – NATIONAL PERFORMANCE INDICATORS (STATEWIDE)**

(continued)

## 2. The conditions in which low-income people live are improved

**COMMUNITY IMPROVEMENT AND REVITALIZATION** – Increases in, or safeguarding of, threatened opportunities and community resources for low-income people in the community as a result of Community Action initiatives or advocacy with other public and private agencies:

- 214 accessible before-school and after-school program placement opportunities for low-income families were created, or saved from reduction or eliminated
- 48 accessible or increased education and training placement opportunities, or those that are saved from reduction or elimination, that were made available for low-income people in the community, including vocational, literacy, life skills training, ABE/GED, and post secondary education
- 47 jobs were created, or saved, from reduction or elimination in the community
- 21 safe and affordable housing units in the community were preserved or improved through construction, weatherization or rehabilitation
- 8 accessible and affordable health care services/facilities for low-income people were created, or saved from reduction or elimination
- 3 safe and affordable housing units were created in the community

**COMMUNITY ENGAGEMENT** – Community members working with Community Action to improve conditions in the community:

 17,569 community members mobilized by Community Action participated in community revitalization and anti-poverty initiatives (contributing 408,676 hours of volunteer service)

## 3. Low-income people own a stake in their community

**COMMUNITY ENHANCEMENT THROUGH MAXIMUM FEASIBLE PARTICIPATION** – Low-income people mobilized as a direct result of Community Action initiatives to engage in activities that support and promote their own well-being and that of their community:

- 296,286 volunteer hours were donated by low-income individuals to Community Action
- 468 low-income people participated in formal community organizations, government, boards or councils that provide input to decision-making and policy setting through Community Action efforts
- 397 low-income people engaged in non-governance community activities or groups created or supported by Community Action
- 78 low-income people purchased their own home in their community

# 4. Partnerships among supporters and providers of services to low-income people are achieved

**EXPANDING OPPORTUNITIES THROUGH COMMUNITY-WIDE PARTNERSHIPS** – Organizations, both public and private, that Community Action actively works with to expand resources and opportunities in order to achieve family and community outcomes:

• **6,155** – the number of organizations agencies worked with to promote family and community outcomes

## 5. Agencies increase their capacity to achieve results

**AGENCY DEVELOPMENT** – Human capital resources available to Community Action that increase agency capacity to achieve family and community outcomes:

- 2,336 employees attended training (61,252 hours of training)
- 279 agency governing board members attended training (1,218 hours of training)
- 37 employees obtained a Child Development certification
- 18 employee obtained a Family Development certification
- 5 employees obtained a Community Action Professional certification

# COMMUNITY ACTION AGENCIES – NATIONAL PERFORMANCE INDICATORS (STATEWIDE)

(continued)

6. Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments

**INDEPENDENT LIVING** – Vulnerable individuals receiving services from Community Action who maintain an independent living situation as a result of those services:

- 1,751 seniors were able to maintain an independent living situation
- 253 individuals with disabilities were able to maintain an independent living situation

**EMERGENCY ASSISTANCE** – Low-income individuals served by Community Action whom emergency assistance was provided:

- 48,276 individuals received emergency food assistance
- 44,563 individuals received emergency fuel or utility payments funded by LIHEAP or other public and private funding sources
- 14,105 individuals received emergency clothing assistance
- 2,959 individuals received emergency rent or mortgage assistance
- 2,632 individuals received emergency car or home repair assistance
- 2,614 individuals received emergency medical care assistance
- **1,603** individuals received emergency transportation assistance
- 1,145 individuals received disaster relief assistance
- 814 individuals received emergency legal assistance
- 311 individuals received emergency protection from violence assistance
- 56 individuals received emergency temporary shelter assistance

**CHILD AND FAMILY DEVELOPMENT** – Infants, children, youth, parents, and other adults participating in developmental or enrichment programs:

Infants and Children

- **53,692** infants and children health and physical development were improved as a result of adequate nutrition
- 6,491 children participated in pre-school activities to develop school readiness skills
- 5,865 infants and children obtained age appropriate immunizations, medical, and dental care
- 1,795 children who participated in pre-school activities were developmentally ready to enter Kindergarten or 1st Grade

## Youth

- 4,213 youth avoided risk-taking behavior for a defined period of time
- 2,086 youth improved social/emotional development
- 286 youth improved health and physical development
- 84 youth increased academic, athletic, or social skills for school success
- 20 youth had reduced involvement with the criminal justice system

#### Parents and Adults

- 4,121 parents and other adults learned and exhibited improved parenting skills
- 509 parents and other adults learned and exhibited improved family functioning skills

**SERVICE COUNTS** – Community Action services provided to low-income individuals and/or families:

- 96,028 food boxes were provided
- 73,625 units of clothing were provided
- 53,140 information and referral calls were made
- 2,956 rides were provided

# **COMMUNITY ACTION AGENCIES – CHARACTERISTICS OF PERSONS SERVED**

TOTAL NUMBER OF PERSONS SERVED Persons	324,070	
TOTAL NUMBER OF FAMILIES SERVED		
Families	125,976	
GENDER		
Female	182 315	E6 260/
Male	141 745	50.20%
Unknown/Not Reported	10	0.00%
AGE		
0 - 3 years of age	30.175	0.31%
4 - 5 years of age		5.51%
6 - 11 years of age	47.862	14 77%
12 - 17 years of age		11 73%
18 - 23 years of age		7 48%
24 - 34 years of age		14 37%
35 - 44 years of age		10 91%
45 - 54 years of age		9 37%
55 - 69 years of age		9.47%
70 + years of age		5 99%
Unknown/Not Reported	3.403	1.05%
ETHNICITY Hispanic, Latino, or Spanish Origin RACE	31,285	9.65%
White	247 128	76 760/
Black or African American	34.050	70,20%
Multi-race	13 909	10.51%
Asian	4 112	4.29%
American Indian or Alaskan Native	3 027	0.020/
Native Hawaiian or other Pacific Islander	917	0.93%
Other	9 387	2.00%
Unknown/Not Reported		3.56%
EDUCATION LEVEL (aged 24 or older)		
0 to 12th grade (non-graduate)	34 513	21 250/
High School graduate or GED	80 201	40.20%
Some post secondary education	26 929	49.39%
2 or 4 year college graduate	17 313	10.58%
Unknown/Not Reported	3.433	10.66%
		2.11/0
OTHER CHARACTERISTICS  Eamilies enrolled in Facet Assistance B		
Families enrolled in Food Assistance Program	76 093	60.40%
Disabled family members	56.163	17 220/
Disabled family members Veterans	56,163 57,190	17.33%

## **COMMUNITY ACTION AGENCIES – CHARACTERISTICS OF PERSONS SERVED**

(continued)

FAMILY TYPE		
Single person	45,550	36.16%
Single female parent	30,293	24.05%
Two parents with child/children	28,464	22.59%
Two adults with no children	16,482	13.08%
Single male parent	3,027	2.40%
Other	2,160	1.71%
Unknown/Not Reported	0	0.00%
FAMILY SIZE		
One person	45,905	36.44%
Two persons	28,262	22.43%
Three persons	19,580	15.54%
Four persons	15,546	12.34%
Five persons	9,616	7.63%
Six persons	4,319	3.42%
Seven persons		1.32%
Eight or more persons	997	0.79%
Unknown/Not Reported	91	0.07%
SOURCE OF FAMILY INCOME		
Income from employment and other sources	56,989	45.24%
Social Security	40,852	32.43%
Income from employment only		31.15%
SSI	18,763	14.89%
Receives income from other sources	11,747	9.32%
No income or unreliable income	8,872	7.04%
TANF	6,746	5.35%
Unemployment insurance	5,628	4.47%
Pension	5,709	4.53%
Receives general assistance	307	0.24%
Unduplicated number of families reporting income so	urce 110,891	88.03%
LEVEL OF FAMILY INCOME		
Up to 50% of poverty		
51% - 75% of poverty	19,422	15.42%
76% - 100% of poverty	23,180	18.40%
101% - 125% of poverty	20,029	15.90%
126% - 150% of poverty	15,406	12.23%
151% - 175% of poverty	5,550	4.41%
176% - 200% of poverty	2,245	1.78%
201% of poverty and over	2,252	1.79%
Unknown/Not Reported	340	0.27%
HOUSING		
Rents house/apartment		
Owns or is buying home		
Homeless		
Other	6,585	5.23%
Unknown/Not Reported	574	0.46%

## **COMMUNITY ACTION AGENCIES – FUNDING**

lowa's community action agencies leveraged and administered over \$202 million in federal, state, local, and private funding in FFY 2014. The agencies also received over \$15 million in government and business in-kind services and donated items.

FEDERAL FUNDS\$174,496,910
STATE FUNDS
LOCAL FUNDS\$1,884,450
PRIVATE FUNDS\$16,049,051
TOTAL FUNDING\$208,921,988
Value of in-kind services received (government and business)\$5,846,194 Value of in-kind donated items received\$9,782,266

## 2014-2015 COMMISSION ON COMMUNITY ACTION AGENCIES

Anna Brown	DeWitt	(current member)
Kelly Busch	Creston	(current member)
Anna Hilpipre	Brooklyn	(current member)
Brian Lauterbach	Alden	(resigned 8/2015)
Marc Lindeen	Mount Pleasant	(current member)
Robyn Ormsby	Ankeny	(resigned 8/2015)
Tom Quiner	Des Moines	(current member)
Mary Whisenand	Des Moines	(current member)
Ex-Officio – San Wong, Director (Iowa Department of Human Rights)		

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